Terms for Online Backup subscriptions
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1 General provisions

The subscription terms for our products vary. The individual contract concluded with green.ch always applies. Our current subscription terms, with the exception of special promotions and agreements, are as follows:

2 90-day free trial

The 90-day free trial applies to new subscriptions. When the trial period expires, the free trial subscription is converted into a paying subscription subject to the terms and conditions published on our website and to the terms set out below. If the conversion to a paying subscription is not desired, then green.ch must be notified in written form 10 working days before the end of the trial period.

3 50 MB free of charge for existing DSL customers

The free offer is only available to existing green.ch DSL customers and new DSL subscriptions to green.ch.

4 Invoicing period and subscription length

Minimum subscription length: 12

All invoices are payable in full within 30 days of the invoice date. Late payments will incur a late fee of CHF 25.00.

5 Billing method

Initial invoicing occurs for 12 months starting from the activation date. Subsequent invoicing is in advance 30 days before the beginning of each subscription period, for 12 months each.

6 Late payment

In the event of late payment, the company is entitled to block access immediately. If service is deactivated due to late payment, the signal will be reactivated upon written request and on receipt of payment of the open invoices plus the setup fee and an administration fee of CHF 40.00.

7 Fair use policy

Services whose use and/or scope are not limited by green.ch are provided as fair use. If use is determined to be excessive, i.e. it drastically affects the performance of systems or data links, green.ch has the right to limit or deactivate the customer’s access to these services accordingly. Excessive use can be caused, for example, by offering music, video and/or image downloads and other data-intensive applications.
8 Cancellation

After the minimum subscription length of 12 months has expired, subscriptions can be cancelled with 3 months notice to the end of the subscription period. Cancellation must be submitted in writing and signed and sent to green.ch by letter or fax. If the subscription is cancelled before the agreed minimum subscription period or to a date that was not agreed, reimbursement is excluded. If not cancelled, the subscription will be tacitly renewed for another 12 months. The use of the subscribed products are not actively monitored by green.ch.

green.ch Terms and Conditions