E-Mail Hosting

Factsheet

	S
Features	
Number of mailboxes	Up to 10
Mailbox storage	2 GB
Webmail	Included
Data storage location in Switzerland Your data is stored in maximum security Green data centers. These are operated exclusively in Switzerland.	Yes
With the Microsoft Outlook e-mail program	-
Green Support Our support is available at +41 844 842 842, Monday to Friday from 8.00 to 17.30, CET, or via chat. You can also use the contact form to send a written request.	Yes
Functions	
Synchronization of your data The e-mails, calendar, contacts and notes in your e-mail program are synchronized with the server. In the office, at home or on the road – your data is always available.	-
Always available Thanks to Webmail Outlook Web App, you can log in and access your mailbox wherever you have Internet access or a mobile network.	Yes
99.9% availability Our technicians actively monitor our servers to ensure you smooth e-mail operation. Announced maintenance windows are excluded from the availability guarantee.	Yes
128 bit encryption Your mailbox is accessed exclusively using 128 bit encryption, whether it is accessed from your web browser via HTTPS or from Outlook via SSL.	Yes

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SMTP firewall   Yes

Our SMTP firewall checks all elements (e-mails, attachment, etc.) and rejects those with malicious content.
You benefit from faster, state-of-the-art protections for your e-mail services.

Multi-stage spam filter   Yes

The mail platform from green.ch uses two-stage spam blocking. The intelligent messaging processor (IMP)
makes up the first stage. It protects the platform against known spammers and other spam-related
dangers. The second stage automatically checks each e-mail on the mail platform for possible spam. If any
of the criteria are found, the mail is marked by adding the text [SPAM?] to the subject line. Such marked e-
mails can be immediately moved to the junk mail folder or, depending on the user's definition,
immediately deleted.

Backup   Yes

Snapshot mirroring is used to backup data several times a day. Restoring of deleted elements up to 30
days after deletion (Outlook 2010 function). Restoring of entire mailboxes from an available backup
version (effort-based fee).

Subscription information

Subscription periods   12/24/36 months

Options

Options	Tariff per month
Exchange Setup Fee	Included
Exchange Full Users	CHF 15.90
Exchange Lite Plus Users	CHF 9.90
Exchange Lite Users	CHF 2.90
ActiveSync Lite Per User Setup Fee	Included
ActiveSync Lite Users	CHF 2.–
Resource Mailboxes	CHF 6.–
Public Folder Storage 1 GB	CHF 12.–
Shared Mailbox Storage 5 GB	CHF 12.–
Split Domain Routing Setup Fee	Included
Routed Users	CHF 2.–
User Journaling Destinations	CHF 2.–

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