



Green – Directive on privacy with declaration of consent



These provisions on data protection provide an overview of which personal data green.ch AG and Green Datacenter AG (hereinafter either "Green" or "we") collect concerning you, how these personal data are processed and to whom they may be passed on. You will also learn which rights you have in accordance with data protection and how you can exercise these.

By using a website or a mobile application of Green, you agree to the processing of your personal data as well as of the non-personal data according to the present provisions on data protection and accept the present provisions on data protection.

Please read these provisions on data protection again periodically, in order to always be up to date concerning what is done with your personal data and on how you can exercise your rights.



Table of contents

1.	Data protection statement	4
2.	Responsibilities and contact	4
2.1	Website provider and owner of the data collection	4
2.2	Our data protection officer:	4
3.	Data protection refers to "personal data"	4
4.	How and on which basis do we process personal data	5
5.	What personal data are processed at Green when and wherefore (purpose)	5
5.1	Customers for a Green product or Green service	5
5.2	Visitors to a website of Green products or services	6
5.3	Newsletter and advertising email	6
5.4	Transfer to third parties	6
6.	What technologies do we use and wherefore	7
6.1	Server log file	7
6.2	Cookies	7
6.3	Use of our ordering, abuse or contact forms	8
6.4	Do-Not-Track header	8
6.5	Google Analytics	8
6.6	Social Media Plug-Ins	9
7.	Data security	11
8.	Duration of data storage	11
9.	Rights of data subjects	11
9.1	Right of access (incl. data portability)	11
9.2	Right to rectification of your personal data	11
9.3	Right to erasure of your personal data	11
9.4	Right to restriction of processing of your personal data	12
9.5	Right to object	12
9.6	Possibility to lodge a complaint	12
10.	Legal basis	12
11.	Changes and consent to these provisions on data protection	12



1. Data protection statement

1. This directive on privacy applies to users of the websites, services and products of the Green group, specifically of green.ch AG (CHE-113.574.742) and Green Datacenter AG (CHE-115.555.342). They form an integral part of our general terms and conditions. You can find the GTC under www.green.ch.
2. When you visit our websites, data relating to you will be recorded by us and this directive on privacy will be relevant. This directive will inform you of when, which data are recorded and for what purpose. This directive corresponds to the status of 28th May 2018.

2. Responsibilities and contact

2.1 Website provider and owner of the data collection

3. green.ch AG / Green Datacenter AG
Industriestrasse 33
CH-5242 Lupfig AG

Phone: +41 56 460 23 23
Email: <https://www.green.ch/en/support>
Websites: www.green.ch
4. If you have any questions concerning your contract or customer relationship with us, please contact our customer service.

green.ch AG / Green Datacenter AG
Customer service centre
Industriestrasse 33
CH-5242 Lupfig AG

Phone: +41 56 460 23 23
Email: <https://www.green.ch/en/support>
Websites: www.green.ch

2.2 Our data protection officer:

5. green.ch AG / Green Datacenter AG
Data protection officer DSB
Industriestrasse 33
CH-5242 Lupfig AG

Phone: +41 56 460 23 23
Email: <https://www.green.ch/en/support/>

3. Data protection refers to "personal data"

6. Personal data means any information relating to an identified or identifiable natural person; an identifiable natural person in this context is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or by one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
7. Information that cannot be connected to your person, i.e. to your identity, does not constitute personal data within the meaning of data protection law.

4. How and on which basis do we process personal data

8. The trust you place in us to protect your personal data and therefore your personality is important to us. We therefore align ourselves with the following values:
9. We comply with the principles that the data protection laws of Switzerland and - as far as applicable - the European Union impose on us. This means that we will transparently explain to you which personal data we process for what purpose. We process only personal data we have lawfully obtained and – in cases where needed - have a legal basis that permits the processing by us.
10. A legal basis may be (i) the initiation or performance of a contract, (ii) your consent, (iii) a law or (iv) a public interest that allows us to process the data, or (v) a legitimate interest on our side (e.g. preservation of the functionality of our IT systems, documentation of business contacts, marketing of own and third-party products and services, quality assurance).
11. For any processing activities, we will inform you of what we are doing with your personal data. If we no longer need your personal data and also are no longer obligated to keep them by law or you no longer want us to have and process them, we will cease to do so.

5. What personal data are processed at Green when and wherefore (purpose)

12. We will collect and use personal data as far as this is necessary to provide a functional website as well as our contents and to process your order or for the rendering of further services, to answer contact requests, for reach measurement and marketing, as well as for any security measures. Green generally processes your personal data whenever you contact us or have contacted us. This is specifically the case if you:
 - visit our websites;
 - desire or maintain a contractual relationship;
 - acquire a product from Green or use any service of Green;
 - participate in a competition, etc. (online, by text message or with talon);
 - have registered for an email newsletter; or
 - receive marketing for our products and services (direct marketing).
13. Contents that you entrust us with within the context of your use of our products and services will not be read or evaluated, but protected against unlawful disclosure to third parties by technical and organisational security measures. However, we cannot influence the security of your content data if these are transferred through public networks.

5.1 Customers for a Green product or Green service

14. If you want to become a customer of Green and therefore conclude a contract with us, we will record in particular the following personal data from you:
 - Form of address (gender)
 - First name, name
 - Date of birth
 - Address, incl. house number, postal code and place of residence
 - Phone number (landline and mobile phone number)
 - Email address
 - User account and your encrypted password to your customer account
 - If applicable, information and data concerning the customer in connection with conclusions of contracts
15. We process such personal data for the following purposes during the term of the contract:
 - for the conclusion of a (potential) contract;

- to fulfil and process the contractual and statutory obligations;
 - to ensure the services and their quality, incl. optimisation and personalisation of services;
 - to manage and maintain the customer relationship (e.g. address change);
 - for security of operation or infrastructure (e.g. prevention of fraud);
 - to review the access rights and for administration of the user account;
 - for invoicing.
16. If you choose an online payment option when you purchase a product or service, for instance a purchase by credit card, the payment will be made via the online payment system of the respective provider. Processing of personal and payment data shall in such a case take place directly via the provider of the respective system. We do not know and record your payment data. Please note that the provisions on data protection of the respective provider of the online payment system are applicable in this case.
17. In order to submit further offers for Green products and services to you and the corresponding optimisations, we will also process the following personal data:
- for market research purposes, in particular for demand-oriented and customer-oriented design and development of products and services of Green and for development of customised offers;
 - for marketing purposes, i.e. we will deliver advertisements for similar products and services of Green by mail, phone, email or text message. You have the option at any time to object to this processing.

5.2 Visitors to a website of Green products or services

18. When visiting the website of Green, the following information will be stored concerning every visitor, however these are only used for statistical purposes and the privacy of the user is preserved: IP address, browser incl. version and (if available) the domain that led to www.green.ch (search engine, banner, etc.). Green may use the IP address of the visitor to ensure compliance with this data protection statement or security of the Green services, of the Green website or of other users.

5.3 Newsletter and advertising email

19. If you have consented that we may use your email address for purposes of marketing, we will regularly send you newsletters in order to inform you of any further similar offers and services or news from Green.
20. You may object to this processing of your email address at any time in the respective newsletter by clicking the link at the end of the newsletter to unsubscribe from the newsletter.

5.4 Transfer to third parties

21. Personal data will only be passed on to third parties according to the proviso of this sec. V.4 and in the following cases:
- When disclosure is required for compliance with a concluded contract;
 - When you have explicitly consented to it;
 - When we are legally obligated to disclose the data.
22. All personal data that are recorded when you contact Green are passed on to Green and within the Green group and may be processed for the above purposes, in particular for marketing purposes.
23. Your personal data may also be passed on to third parties outside of Green, such as Swisscom, which perform technical or organisational services that we need for compliance with the above purposes or the general business activities as contracting partners of Green.
- This may be, e.g. a line rental company, a supplier or contracting partner for hardware, software, licenses, domains, etc., or a hosting partner, a print shop or a delivery organisation. We contractually commit these service providers to only process your personal data on our behalf and according to our specifications and to ensure the protection of your personal data by taking suitable technical or organisational security measures.
24. We may disclose (personal) data to third parties for the purpose of a credit assessment, debt collection, factoring, securing of financing or assignment of claims from the customer contracts in the interest of Green.



In such constellation, only the personal data necessary for identification will be disclosed. The data recipient shall process the transmitted data under its own responsibility subject to the applicable provisions on data protection. For you as customer, this will not change anything in the processing of your contract with us. Green will remain your direct interlocutor and has the right to receive your payments.

25. **Please note that payment experiences, in particular concerning undisputed claims unpaid after they fall due, as well as any enforcement information and address data may be transmitted to contracting partners of Green, such as CRIF AG in CH-8050 Zürich, Hagenholzstrasse 81, for lawful use as a credit agency. CRIF shall use the data in order to review your identity and creditworthiness, resp. disclose them to any entitled third parties. The payment experiences may be analysed by CRIF based on mathematically statistical calculation methods for the purpose of automated decision-making, in particular for assessment of the creditworthiness of a person. For more information on this, see: www.mycrifdata.ch/#/dsg.**
26. The above contracting partners of Green are mostly located in Switzerland and in the European Union, where an appropriate protection of personal data is provided. If a contracting partner is located in a country, where data protection laws do not ensure a protection of personal data that is similar to the protection in Switzerland, such partners commit contractually to comply with the Swiss level of the protection of personal data. For this purpose, we use the EU standard protection clauses https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/model-contracts-transfer-personal-data-third-countries_en. If the respective company is certified for the Swiss-U.S. Privacy Shield (<https://www.privacyshield.gov/welcome>), a standard contract will be concluded.
27. Disclosure of the personal data due to a public decision or by law, e.g. towards a law-enforcement authority, to prosecute and uncover unlawful activities or towards the Post and Telecommunications Surveillance Service.

6. What technologies do we use and wherefore

6.1 Server log file

28. The page calls are recoded in a protocol file of the web server and deleted after 40 days.
29. An entry in the log file looks as follows:

```
2018-05-30 22:00:33 W3SVC2 WEBU2 81.221.252.215 GET /Default.aspx TabID=74&language=de-CH 80 - 46.140.73.138 HTTP/1.1 Mozilla/5.0+(compatible;+PRTG+Network+Monitor+(www.paessler.com);+Windows) .ASPXA-NONYMOUS=vJxVePMu1AEkAAAAYzNkMmZINDYtYTM1NC00YWZmLTk5NGMtNmY4ZDdjNTdkNDYz0 - www.green.ch 200 0 0 126559 315 812
```
30. This entry contains the following information:
 - the internet protocol address from which the website is called
 - which sub-page was called and whether the call was successful
 - the size of the transmitted file
 - date and time when the page was called
 - when the page is called via a link, the original page is recorded as well (HTTP referrer), if your browser includes this information
 - the web browser used for the call and the operating system used (user agent)
 - and indirectly the language transmitted through the web browser
31. The web server accesses are logged based on the legitimate interest of recognising attacks and issues on our website and analysing them but not for purposes of marketing.

6.2 Cookies

32. A temporary cookie (session cookie) will be placed when you visit our websites.
33. It is used for technical functions of the website, inter alia, in order processing.
34. A cookie is a simple string of characters that is stored in the web browser. A session cookie is only stored until the web browser is closed.
35. Further cookies are placed when calling the pages. This is done by Google Analytics.



- 36. Generally, the placement of cookies can be deactivated in the web browser, and cookies already present can be deleted there.

6.3 Use of our ordering, abuse or contact forms

- 37. When using our forms on our website, data is transferred voluntarily.
- 38. Input in the form is stored and company-internally forwarded to the competent person by email, and stored by us for answering subsequent questions or conclusion of a contract.
- 39. Generally, data are deleted after expiration of the statutory storage period (usually 10 years).

6.4 Do-Not-Track header

- 40. You can place the Do-Not-Track header in your web browser. It is then transmitted at every call of a website.
- 41. If you have placed the Do-Not-Track header, we will deactivate the integration of Google Analytics on our website; there will not be any user analysis due to this.

6.5 Google Analytics

- 42. We use Google Analytics for user analysis in order to continually optimise the design of our offers and the websites.
- 43. If the Do-Not-Track header is set, Google Analytics will not be integrated on our page.
Google-Analytics is a web analysis service of Google Inc., 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, USA.
- 44. Web analysis means the collection, aggregation and evaluation of data concerning the behaviour of visitors on websites. A web analysis service records, among others, data regarding from which website a data subject came to a website (referrers), which sub-pages of the website were accessed or how often and for how long a subpage was viewed.
- 45. Google Analytics is configured so that the internet protocol address of the internet connection of the data subject will be shortened and rendered anonymous by Google.
- 46. The purpose of the Google Analytics component is analysis of the visitor flows on our websites. Google uses the data and information gained among others to evaluate use of our website, in order to compile online reports for us that indicate the activities on our websites and in order to render further services connected to use of our website.
- 47. Google Analytics places a cookie on the information-technology system of the data subject. By placing the cookie, Google can analyse use of our websites. Every time one of the individual pages of this website that is operated by the data controller on which a Google Analytics component has been integrated is called up, the web browser on the information-technology system of the data subject will be automatically caused to transmit data for the purpose of online analysis to Google by the respective Google Analytics component. Within the context of this technical procedure, Google will obtain knowledge of personal data, such as the internet protocol address of the data subject, which serve, among others, to enable Google to track the origin of visitors and their clicks, and to permit subsequent settlements of commission fees.
- 48. The cookie is used to store personal data, such as the access time, place from which an access took place and frequency of visits to our website by the data subject. At every visit to our websites, these personal data, including the internet protocol address of the internet connection used by the data subject, will be transmitted to Google in the United States of America. These personal data are stored by Google in the United States of America. Google may pass on such personal data collected with technical procedures to third parties under certain circumstances.
- 49. The data subject may prevent setting of cookies by our website as already presented above, at any time, by making the corresponding setting in the web browser used and thereby permanently object to setting of cookies. This setting of the web browser used would also prevent Google from placing a cookie on the information-technology system of the data subject. Furthermore, a cookie already set by Google Analytics may be deleted at any time via the web browser or other software programs.
- 50. The data subject is also able to object to recording of the data generated by Google Analytics referring to use of this website and processing of such data by Google and prevent this. For this, the data subject must download a browser add-on under the link <https://tools.google.com/dlpage/gaoptout> and install it. This browser add-on informs Google Analytics via JavaScript that no data and information concerning the visitors

of websites must be transmitted to Google Analytics. Google will assess installation of the browser add-on as an objection. If the information-technology system of the data subject is deleted, formatted or re-installed at a later time, the data subject must install the browser add-on again in order to deactivate Google Analytics. If the browser add-on is uninstalled or deactivated by the data subject or another person subject to his or her scope of influence, it is possible to re-install or re-activate the browser add-on.

51. Further information and the applicable provisions on data protection of Google (Google Inc.), which is certified under the EU-U.S. Privacy Shield, can be viewed at

<https://policies.google.com/privacy?hl=de&gl=ch>

and at

<http://www.google.com/analytics/terms/de.html>.

52. Google Analytics is explained in more detail under the link

https://www.google.com/intl/de_de/analytics/

and the opting-out option is explained under

<https://tools.google.com/dlpage/gaotout?hl=de>

6.6 Social Media Plug-Ins

53. We use social media plug-ins on our websites, such as Instagram, Facebook, Google +, Xing and YouTube, and integrate them as follows:

54. (a) When you visit our websites, the social plugins are deactivated; this means that no data will be transmitted to the providers of these networks. If you want to use one of the networks, click the respective social plug-in in order to directly connect to the server of the respective network.
55. (b) If you have a user account with the network and are logged in there at the moment at which the social plugin is activated, the network can assign your visit to our website to your user account. If you want to avoid this, please log out of the network before activating the social plug-in. A social network cannot assign a visit to any other Green websites before you have activated a social plug-in present there as well.
56. (c) When you activate a social plugin, the network will transmit the contents that are made available to your browser directly this way, which integrates it into our websites. In this situation, data transfers may take place that are initiated and controlled by the respective social network. For your connection to a social network, the data transmissions between the network and your system and your interactions on this platform are exclusively subject to the provisions on data protection of the respective network.
57. (d) The social plug-in remains active until you deactivate it or delete your cookies.
58. (e) If you click the link to an offer or activate a social plug-in, it is possible that personal data are transmitted to providers in countries outside of the European Economic Area as well that the EU believes not to ensure an appropriate level of protection for the processing of personal data that corresponds to the EU standards. Please consider this circumstance before you click a link or activate a social plugin and thereby trigger transmission of your data.

59. On our website, we have integrated components from the company Instagram. Instagram is a social network.

The operator company of Instagram is Instagram LLC, represented by Kevin Systrom and Mike Krieger, 1601 Willow Rd, Menlo Park CA 94025, USA.

The provisions on data protection of Instagram can be found at <https://help.instagram.com/155833707900388> and <https://www.instagram.com/about/legal/privacy/>.

60. On our website, we have integrated components from Twitter. Twitter is a multilingual, publicly accessible microblogging service on which users can publish and distribute so-called tweets, i.e. short messages limited to 140 characters. These short messages can be accessed by anyone, including those not registered on Twitter.

The operator company of Twitter is Twitter, Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA. The controller for processing of personal data if a data subject lives outside of the USA or Canada is Twitter International Company, Attn: Data Protection Officer, One Cumberland Place, Fenian Street Dublin 2, D02 AX07, Ireland.



The data protection directive published by Twitter, available under <https://twitter.com/privacy?lang=eng>, provides information on the collection, processing and use of personal data by Twitter. Furthermore, Twitter has published data protection notes for the Twitter share button in the above-mentioned directive.

61. On our website, we have integrated components from the company Facebook. Facebook is a social network. The operator company of Facebook is Facebook, Inc., 1 Hacker Way, Menlo Park, CA 94025, USA. The controller for processing of personal data if a data subject lives outside of the USA or Canada is Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland.

The data protection directive published by Facebook, available under <https://de-de.facebook.com/about/privacy/>, provides information on the collection, processing and use of personal data by Facebook. Furthermore, it explains which setting options Facebook has to protect the privacy of the data subjects. Various applications are also available that make it possible to suppress data transfer to Facebook. Such applications can be used by the data subject in order to suppress data transfer to Facebook.

62. On our website, we have integrated components of Xing. Xing is an internet-based social network that permits connection of the users to existing business contacts and establishing of new business contacts. The individual users can set up a personal profile of themselves at Xing. Companies may, e.g., create corporate profiles or publish job offers at Xing.

The operator company of Xing is XING Switzerland GmbH, Gartenstrasse 25, CH-8002 Zürich.

The provisions on data protection published by Xing that can be called up at <https://www.xing.com/privacy> provide information on the collection, processing and use of personal data by Xing. Furthermore, Xing has published data protection notes for the XING share button at https://www.xing.com/app/share?op=data_protection.

63. On our website, we have integrated components from LinkedIn. LinkedIn is an Internet-based social network that enables users to connect to existing business contacts and to make new business contacts. Individual users can create a personal profile of themselves at LinkedIn. Companies can, for example, create company profiles or publish job offers on LinkedIn.

The operator company of LinkedIn is LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. The controller for processing of personal data if a data subject lives outside of the USA or Canada is LinkedIn Ireland Unlimited Company, Attn: Legal Dept. (Privacy Policy and User Agreement), Wilton Plaza, Wilton Place, Dublin 2, Ireland .

The data protection directive published by LinkedIn, available under https://www.linkedin.com/legal/privacy-policy?_l=eng_ENG, provides information on the collection, processing and use of personal data by Facebook.

64. On our website, we have integrated components from YouTube. YouTube is an internet video portal that enables video publishers to publish video clips free of charge and other users to view, evaluate and comment on them free of charge as well. YouTube permits publication of any kind of videos, so that complete film and TV programs, as well as music videos, trailers or videos produced by the users directly can be called up via the internet portal.

The operator company of YouTube is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. YouTube Inc. is a subsidiary of Google LLC, 1600 Amphitheatre Pkwy, Mountain View, CA 94043-1351, USA.

The provisions on data protection published by YouTube that can be called up at <https://www.google.de/intl/de/policies/privacy/> provide information on the collection, processing and use of personal data by YouTube and Google.

7. Data security

- 65. Our websites can be reached only via <https://>, i.e. TLS encrypted. This ensures secure transfer of the data entered by you.
- 66. We operate secure data networks that correspond to the respective applicable technical standards. Appropriate technical and organisational precautions are taken in order to conscientiously protect your data from loss, destruction, falsification, manipulation or unauthorised access.
- 67. Although Green uses all required means to prevent the disclosure of data based on mistakes in data transmission or unauthorised access by third parties, it cannot assume any liability for any such undesired events.

8. Duration of data storage

- 68. We store personal data for as long as this is or appears necessary in order to carry out the contract. A storage duration exceeding this may result from legal evidence and storage obligations, e.g. stipulated in the Code of obligations (SR 220), the TCA (telecommunications act; SR 784.10) or the Federal Mail and Telecommunications Monitoring Act (SR 780.1), as well as in order to secure evidence or to avoid prescription of legal claims. The minimal storage periods are usually ten years.

9. Rights of data subjects

- 69. Your personal data belong to you. You therefore have the right to determine what will be done with your personal data, and you may know at all times what happens with your personal data.
- 70. In accordance with the Data Protection Act, you have the following rights:

9.1 Right of access (incl. data portability)

- 71. You may demand information regarding processing of your personal data by us. In particular, you may request information on the purposes of the processing, category of personal data, categories of recipients to whom your data have been or will be disclosed, the planned storage duration, the existence of a right to rectification, erasure, restriction of processing or objection, existence of a right to lodge a complaint, origin of your data if they were not collected at our site, and the existence of automated decision-making, including profiling and any indicative information on its details;
- 72. You may demand to receive your personal data that you have provided to us in a structured, commonly used and machine-readable format or to demand transfer to another controller.
- 73. You must submit your request for information to us in writing, including a copy of your proof of identity.
- 74. You may do this by email (<https://www.green.ch/en/support>), by scanning the copy or sending a letter to the following address: green.ch / Green Datacenter AG, Kundendienstcenter, Industriestrasse 33, CH-5242 Lupfig AG.

9.2 Right to rectification of your personal data

- 75. Data protection law stipulates that you have the right, at all times, to rectify your personal data, if you notice that we process incorrect data concerning you.
- 76. If you want to have your personal data rectified, send an email to <https://www.green.ch/en-us/support/contact.aspx> or a letter to the following address: green.ch / Green Datacenter AG, Kundendienstcenter, Industriestrasse 33, CH-5242 Lupfig AG. Please do not forget to enclose a copy of your proof of identity.

9.3 Right to erasure of your personal data

- 77. If processing of your personal data is no longer necessary, e.g. because you no longer have any contractual relationship with Green or because you no longer agree to processing of your personal data, you may demand erasure of your data. We will erase your data as far as processing is not required in order to exercise



the right to freedom of expression and information, to comply with a legal obligation (e.g. statutory storage obligation), for reasons of public interest or for assertion, exercise or defence of legal claims.

78. You may demand erasure of your data on the following path: Email us at <https://www.green.ch/en-us/support/contact.aspx> or send a letter to green.ch / Green Datacenter AG, Kundendienstcenter, Industriestrasse 33, CH-5242 Lupfig AG. Please enclose a copy of your proof of identity with your erasure request.

9.4 Right to restriction of processing of your personal data

79. You have the right to have processing of your personal data restricted, provided that we are not otherwise obligated to store your personal data, e.g. due to any statutory storage obligation. You may demand restriction of processing of your personal data as far as the accuracy of the data is contested by you, processing is unlawful, but you decline erasure and we no longer require the personal data, but you still require them to assert, exercise or defend legal claims or you have objected to processing;
80. If you want to have processing of your personal data restricted, send an email to <https://www.green.ch/en-us/support/contact.aspx> or a letter to the following address: green.ch / Green Datacenter AG, Kundendienstcenter, Industriestrasse 33, CH-5242 Lupfig AG. Please do not forget to enclose a copy of your proof of identity.

9.5 Right to object

81. *If we have your consent to process your personal data, you have the right to withdraw or refuse your consent at any time. If processing of the personal data serves purposes of marketing and advertising, you may withdraw your consent to the processing for this purpose generally or with reference to specific products or specific services.*
82. *You also have the option, at any time, to object to receiving advertisements and processing of your personal data for purposes of marketing and advertising if we do this based on our legitimate interest in continuous improvement of our offers for products and services. In such a case, personal data shall neither be procured nor processed for this purpose in future.*
83. *You may assert your right to object by emailing us at <https://www.green.ch/en-us/support/contact.aspx> or send a letter to green.ch / Green Datacenter AG, Data Protection, Customer Service Center, Industriestrasse 33, CH-5242 Lupfig AG. Please enclose a copy of your proof of identity with your request.*
84. *Note that you cannot object to general advertisements on websites. This is the same kind of marketing that you can also find in a printed daily newspaper or a magazine.*

9.6 Possibility to lodge a complaint

85. You may lodge a complaint with the competent data protection supervisory authority if you are of the opinion that processing of your personal data is in breach of any statutory provisions. Usually, you may contact the supervisory authority at your common place of residence or work place or our registered office for this.

10. Legal basis

86. When processing your personal data, we not only consider the Swiss data protection law (Federal Act on Data Protection (FADP); SR 235.1) and its ordinance (Ordinance to the Federal Act on Data Protection (OFADP); SR 235.11), but – if and as far as applicable – also the General Data Protection Regulation of the European Union (regulation (EU) 2016/679 of the European Parliament and the Council from 27 April 2016 concerning the protection of natural persons when processing personal data, on free movement of data and to revoke the directive 95/46/EC (General Data Protection Regulation)).

11. Changes and consent to these provisions on data protection

87. We adjust these provisions on data protection to the new or changing regulatory or technical requirements. The applicable version will be made accessible to you in a suitable location.



88. The current provisions on data protection published by us shall apply. By continuing to use our websites or mobile applications or services of Green, the users consent to the applicable provisions on data protection.