



Terms for Email Hosting Basic subscriptions

1.1 General provisions

The subscription terms for our products vary. The individual contract concluded with Green always applies. Our current subscription terms, with the exception of special promotions and agreements, are as follows:

1.2 Invoicing period and subscription length

Minimum subscription length: 12 months

All invoices are payable in full within 30 days of the invoice date. Late payments will incur a late fee of CHF 20.–.

1.3 Billing method

Billing mode: 12 months

The first invoicing is for 12 months from the date of activation. Subsequent billing will be done in advance, 30 days before the start of the new subscription period, for 12 months.

1.4 Late payment

In the event of late payment, the company is entitled to block access immediately. If service is deactivated due to late payment, the signal will be reactivated upon written request and on receipt of payment of the open invoices plus the setup fee and an administration fee of CHF 50.–.

1.5 Special regulations for email services

Green may refuse to forward e-mails sent to its customers if facts justify the assumption that an email contains malicious software (viruses, worms, Trojans etc.), the sender information is incorrect or disguised or it is spam.

The sending of spam mails is prohibited. It is also forbidden to give false sender data when sending emails or to conceal them.

If the customer sends spam mails in the sense of the previous paragraph, Green may block the affected mailboxes of the customer temporarily.

1.6 Fair use policy

Services whose use and/or scope are not limited by green.ch are provided as fair use. If use is determined to be excessive, i.e. it drastically affects the performance of systems or data links, green.ch has the right to limit or deactivate the customer's access to these services accordingly. Excessive use can be caused, for example, by offering music, video and/or image downloads and other data-intensive applications.

1.7 Cancellation

After the minimum subscription length of 12 months has expired, subscriptions can be cancelled with 2 months notice to the end of the subscription period. Cancellation must be submitted in writing and signed and sent to green.ch by letter or fax. If the subscription is cancelled before the agreed minimum subscription period or to a date that was not agreed, reimbursement is excluded. If not cancelled, the subscription will be tacitly renewed for another 12 months. The use of the subscribed products are not actively monitored by Green.

[green.ch Terms and Conditions](#)