



Terms for Hosted Exchange 2016 subscriptions

1.1 General provisions

The subscription terms for our products vary. The individual contract concluded with green.ch always applies. Our current subscription terms, with the exception of special promotions and agreements, are as follows:

1.2 30-day free trial

The free trial applies for 30 days after the registration of the Hosted Exchange 2016 subscription and is independent of the time of creation of the mailboxes, as well as the time of activation of the options. All activated mailboxes and options are free of charge within the 30-day test phase. After the test phase has expired, all active mailboxes and options are regularly billed. If further use of the service is not desired, all activated mailboxes and options must have been deleted through the administration portal (<https://green.edgepilot.com>) before the expiration of the phase.

1.3 Invoicing period and subscription length

Minimum subscription length: 1 month

All invoices are payable in full within 30 days of the invoice date. Late payments will incur a late fee of CHF 25.00.

1.4 Billing method

Invoicing occurs after the end of the test phase with an interval of 2 months. The activated mailboxes and options are billed on a monthly basis.

1.5 Late payment

In the event of late payment, the company is entitled to block immediately the access to the mailbox. If the service is deactivated due to late payment, the mailbox will be reactivated upon written request and on receipt of payment of the open invoices plus the setup fee and an administration fee of CHF 40.00.

1.6 Subscription upgrades and downgrades

The customer can make mutations at any time in the administration portal (<https://green.edgepilot.com>). It must be taken into account that the services are billed on a monthly basis and therefore a downgrade is only taken into account for the subsequent term.

1.7 Fair use policy

Services whose use and/or scope are not limited by green.ch are provided to the customers as fair use. If use is determined to be excessive, i.e. it drastically affects the performance of systems or data links, green.ch has the right to limit or deactivate the customer's access to these services accordingly. Excessive use can be caused, for example, by offering music, video and/or image downloads and other data-intensive applications.

If the mailbox size of 50 GB is exceeded, the performance can be affected considerably. For providing an unlimited mailbox, the included archive must be used and the mailbox must not contain more than 10% spam messages.

1.8 Cancellation

The cancellation of mailboxes and options must be done by the customer in the administration portal (<https://green.edgepilot.com>).

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